Usability Testing

Name: Michael Jay Caballero

Persona: Student (Transferee)

Course/Grade & Year: BSIT – 3

Occupation: Student, Call Center Agent

Gender: Male

Age: 27

Prototype Testing Results

Questions 1 & 2 : Rate from 1 – 5 (5-Highest, 1-Lowest)

1. Navigation (Ease of moving from one screen to another) **ANSWER** : 3
2. Organization (Ease of locating functions) **Answer** : 5
3. Does the App address your needs? Why? How? How would you like to improve the application?

**Answer**: Yes, the application can solve the slow process of transferees during enrollment and the application can guide the student transferees during the process. It will be better if the application has a page that shows not only the requirements for transferees but also the events and activities for the new students to know. Also, I hope the flow of the system will improve during the process of development.

1. Over-all emotion about the app? (Happy, Excited, Neutral, Not Interested, Others (Specify))

**Answer**: I am happy and excited to have this application for future transferees. I hope they’ll not undergo the pain we had. :D

1. Are you willing to download the App? How much are you willing to pay to use it?

**Answer**: If ever I am a transferee and would like to enroll CIT-U, I would like to use the application because it serves as my guide during the process. Also, the application can help fasten the process.